**STILLWELL INC.**

# Axle Limited Warranty

Version 2.0 | Effective Date: October 1, 2026

**Warranty Period: Five (5) years**

**Coverage begins: Date of retail sale (no later than 12 months after Stillwell ship date)**

**Labor: Up to $400 per approved claim**

This warranty applies to Products shipped by Stillwell on or after the Effective Date. Together with the other Stillwell limited warranties listed in Section 17, it supersedes the Stillwell Limited Warranty v.1 for those Products.

## 1. Limited Warranty

Stillwell Inc. ("Stillwell") warrants that each new Product covered by this warranty will be free from defects in materials and workmanship for the Warranty Period, provided that the installation, operation, and maintenance of the Product are in accordance with Stillwell's product instructions, including installation instructions, operation instructions, and all warning labels.

## 2. Covered Products and Warranty Period

This warranty covers Stillwell sprung axles, including the ReGen axle, limited to the axle beam, spindles, and all Stillwell welds on the axle, including the spindle-to-beam welds (each, a "Product"). Leaf springs, hangers, U-bolts, and other suspension attaching parts, and brakes, backing plates, drums, hubs, and bearings, are covered by the Stillwell Brake and Suspension Components Limited Warranty, and ReGen electrical components are covered by the Stillwell ReGen Limited Warranty, even when mounted on or within the axle. The Warranty Period is five (5) years.

## 3. When Coverage Begins

The Warranty Period begins on the date of retail sale of the Product, or of the equipment on which it is installed, to the first end user, as shown on proof of purchase. If the retail sale date cannot be documented, the Warranty Period begins on the date Stillwell shipped the Product. In no event will the Warranty Period begin later than twelve (12) months after the Stillwell ship date.

## 4. Who Is Covered

This warranty is extended to (a) the original purchaser of the Product from Stillwell, including OEMs, dealers, and distributors; and (b) the first end user who purchases the Product new, whether sold separately or installed on a trailer or other equipment (together, "You"). This warranty is not transferable beyond the first end user. Dealers, distributors, and OEMs are not agents of Stillwell and may not expand or modify this warranty.

## 5. Exclusions

This warranty does not cover:

(a) Normal wear and tear.

(b) Damage caused by abuse, neglect, misuse, accident, collision, or other external factors.

(c) Improper installation, welding, mounting, maintenance, repair, or operation, or lack of maintenance.

(d) Damage due to overloading, side-loading, operation above rated pressure or capacity, or improper positioning of the Product due to mounting or use.

(e) Use of the Product in a manner inconsistent with its intended use or Stillwell's product instructions.

(f) Alteration of the Product in any manner other than by Stillwell, except alterations, welding, or mounting made in accordance with Stillwell's product instructions and performed in a workmanlike manner.

(g) Corrosion, or damage caused by environmental conditions, road salt, pressure washing, or chemicals such as acids, fuel, or oil.

(h) Failure to perform maintenance as specified in Stillwell's manuals, including maintenance required after prolonged storage. Stillwell may require proof of maintenance.

(i) Cosmetic conditions, including paint or finish, that do not affect function.

(j) Damage in transit, which must be claimed against the carrier.

(k) Repairs made without Stillwell's prior authorization.

(l) Products whose serial number, date code, or manufacturer markings have been removed, altered, or obscured.

(m) Components not supplied by Stillwell.

(n) Loading above the axle's rated capacity (GAWR).

(o) Bending or damage caused by impact with curbs, potholes, debris, or other objects.

(p) Welding to the axle beam or spindles other than in accordance with Stillwell's instructions.

(q) Welding supplemental brackets or other attachments to the axle.

(r) Attachment of the axle or running gear to the trailer frame.

(s) Use of the axle on a unit other than the unit to which it was originally mounted.

(t) Improper alignment.

(u) Improper wheel nut torque values or torquing procedure.

(v) Connection of brake wiring to the trailer wiring, or of trailer wiring to the towing vehicle wiring.

(w) Spindle damage caused by bearing failure resulting from improper bearing adjustment, lubrication, or maintenance.

(x) Misalignment or tire wear caused by improper installation or suspension components not supplied by Stillwell.

## 6. Determination of Coverage

Stillwell will evaluate each claim and, in its reasonable discretion, determine whether a defect exists and whether the claim is covered by this warranty. Stillwell's determination controls the availability of remedies under this warranty, subject to applicable law.

## 7. Exclusive Remedies

If a Product fails to conform to this warranty during the Warranty Period and the claim is approved, Stillwell will, at its sole option, repair the Product, replace the Product with a new or remanufactured Product or component, or issue a credit or refund of the lesser of the net price paid to Stillwell for the Product and Stillwell's then-current list price. If a Product or component has been discontinued or is unavailable, Stillwell may furnish a substitute of equal or greater function. A repaired or replacement Product is warranted only for the remainder of the original Warranty Period. Refunds and credits will not be issued for Products that have been altered or defaced, except for alterations, welding, or mounting permitted under Section 5. THE REMEDIES IN THIS SECTION, TOGETHER WITH THE LABOR ALLOWANCE IN SECTION 8, ARE YOUR SOLE AND EXCLUSIVE REMEDIES FOR BREACH OF THIS WARRANTY.

## 8. Labor Allowance

For approved claims, Stillwell will reimburse labor to remove and reinstall the Product at up to $100 per hour, to a maximum of four (4) hours ($400) per claim. Labor must be performed by or on behalf of an authorized Stillwell dealer or OEM, or by a service provider approved by Stillwell, and must be documented with an itemized invoice. Diagnostic time, disassembly or reassembly of other equipment, travel, towing, and labor above the allowance are not covered.

## 9. Warranty Claims

All warranty claims require a Return Material Authorization (“RMA”) number issued by Stillwell. Claims without prior authorization will be denied. Claims must be submitted within thirty (30) days after the defect is discovered and before the Warranty Period expires. If a defect is suspected, stop using the Product. Dealers and OEMs may submit claims on behalf of an end user. To make a claim, contact Stillwell in writing at the address below or complete the digital form at https://www.stillwellinc.com/warranty-request/:

Stillwell Inc.
c/o Warranty Claims
12401 Washburn Avenue South
Burnsville, MN 55337

Accidents and Inspections. You must notify Stillwell in writing within thirty (30) days of any accident, injury, or property damage involving a Product. You must also notify Stillwell before any third party inspects, tests, or disassembles the Product, so Stillwell may participate or inspect first. Failure to give this notice, or modification of the Product before Stillwell has the opportunity to inspect it, voids coverage under this warranty for that claim.

Your claim must include (a) product model number; (b) serial number or date code; (c) proof of purchase showing the purchase date; (d) name and location of the seller; (e) VIN or serial number of the equipment on which the Product is installed, if applicable; (f) photos of the Product and the defect; and (g) a brief description of the claim. Stillwell reserves the right to inspect the Product, in person or by photo, before approving a claim. Do not disassemble, discard, or repair the Product until Stillwell provides instructions. Please retain your proof of purchase, as warranty claims will not be honored without it.

## 10. Returns and Freight

When Stillwell requests the return of a Product, Stillwell will provide a prepaid shipping label or arrange ground freight. Shipping arranged without Stillwell’s prior approval will not be reimbursed. If Stillwell determines the claim is not covered, You are responsible for freight to return the Product to You. Stillwell will pay standard ground shipping for repaired or replacement Products sent to You. Any returned Product that is replaced, credited, or refunded becomes the property of Stillwell. Approved claims submitted by dealers or OEMs will be settled by credit memo unless Stillwell elects otherwise.

## 11. Disclaimer of Implied Warranties

**EXCEPT AS EXPRESSLY PROVIDED IN THIS WARRANTY, STILLWELL MAKES NO OTHER WARRANTIES, EXPRESS OR IMPLIED. STILLWELL DISCLAIMS ALL IMPLIED WARRANTIES, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. TO THE EXTENT ANY IMPLIED WARRANTY CANNOT BE DISCLAIMED UNDER APPLICABLE LAW, IT IS LIMITED IN DURATION TO THE WARRANTY PERIOD.**

## 12. Limitation of Liability

**IN NO EVENT SHALL STILLWELL BE LIABLE FOR ANY DAMAGES BEYOND THE REMEDIES IN SECTION 7 AND SECTION 8, INCLUDING WITHOUT LIMITATION SPECIAL, INDIRECT, CONSEQUENTIAL, INCIDENTAL, PUNITIVE, OR EXEMPLARY DAMAGES, LOSS OF USE, LOSS OF TIME, INCONVENIENCE, TOWING, MEALS, LODGING, LOST PROFITS, LOST BUSINESS OPPORTUNITY, ATTORNEYS’ FEES, DAMAGE TO OTHER EQUIPMENT, DAMAGE TO BUSINESS OR BUSINESS RELATIONSHIPS, OR LOSS OF GOODWILL, WHETHER IN CONTRACT, TORT, STATUTE, OR OTHERWISE, RELATING TO THE SALE OF GOODS BY STILLWELL OR THE USE OF ANY PRODUCT.**

In any event, Stillwell’s liability to You, regardless of the form of action, shall not exceed the net price paid to Stillwell for the Product, plus any labor allowance approved under Section 8. No action, regardless of form, arising out of or alleging a breach of any warranty, contractual term, or legal duty may be brought more than one (1) year after the cause of action accrues.

## 13. Technical Advice

Any technical advice furnished by Stillwell to You before or after delivery of the Product in regard to its use is furnished on the basis that it represents Stillwell's best judgment under the circumstances, but it is used at Your sole risk. Stillwell makes no representations or warranties relating to such technical advice.

## 14. Force Majeure

Stillwell shall not be liable for delay or failure to perform any of its obligations by reason of circumstances beyond its reasonable control, including accidents, acts of God, strikes or labor disputes, acts, laws, rules, or regulations of any government or government agency, fires, floods, delays or failures in delivery of carriers or suppliers, acts of terrorism, shortages of materials, and failure of any equipment or tooling.

## 15. Governing Law and Venue

This warranty is governed by the laws of the State of Minnesota, without regard to conflict of laws provisions. Any dispute, controversy, or claim involving Stillwell and You shall be venued in a state or federal court situated in the State of Minnesota, and the parties consent to the exclusive jurisdiction of such courts. This Section does not apply to the extent prohibited by applicable consumer protection law.

## 16. Assumption of Risk; Your Rights Under State Law

You acknowledge and agree that any use of the Product for purposes other than the specified use(s) stated in the product instructions is at Your own risk. This warranty gives You specific legal rights, and You may also have other rights that vary from state to state. Some states do not allow limitations on how long an implied warranty lasts, or the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to You.

## 17. Related Stillwell Warranties

Stillwell publishes the following limited warranties. Each Product is covered by one warranty only, based on the component. All are available at www.stillwellinc.com.

Standard Limited Warranty (Hydraulic) – two (2) years – hydraulic cylinders, hoists, and all Stillwell Products not covered by another warranty listed here.

ReGen Limited Warranty – two (2) years – ReGen stator, rotor, and converter.

Axle Limited Warranty – five (5) years – sprung axle beams, spindles, and axle welds, including the ReGen axle.

Brake and Suspension Components Limited Warranty – one (1) year – brakes, backing plates, drums, hubs, bearings, grease and oil seals, leaf springs, hangers, U-bolts, and related hardware.